

## **Hossfeld Tuition Assistance Program**

### Frequently Asked Questions

#### Should I apply for a Fulcrum Foundation tuition assistance grant?

Fulcrum Foundation tuition assistance grants are awarded based on financial need. All applications are submitted through FACTS and are ranked in order of financial need based on the information submitted. Grants are awarded in ranked order from highest need to lowest need, until all funds are exhausted.

For the 2014-2015 school year, the median income of a family that qualified for a grant was just over \$26,000 and we are currently only able to fund approximately one-third of the applications we receive.

#### You should apply if:

- Your family has been awarded Fulcrum tuition assistance grants in the past and your financial situation is relatively unchanged
- Your family qualifies for the Federal Free and Reduced Price Meal Program
- Your family qualifies for benefits through federal or state assistance programs such as SNAP (Supplemental Nutrition Assistance Program) or Medicaid

#### You should consult your school before applying if:

- Your family has applied for Fulcrum tuition assistance in the past, has never been awarded a grant, and your financial situation is relatively unchanged
- Your family size is 4 or fewer with a current total household income greater than \$70,000, and you have no extraordinary financial

circumstances (major medical expenses, loss or change of employment status, etc.)

 Your current family total household income, no matter your family size, is greater than \$125,000 and you have no extraordinary financial circumstances

#### How do I apply for Fulcrum Foundation Tuition Assistance?

Apply online beginning November 2, 2015, by going to the Fulcrum Foundation website (<a href="http://www.fulcrumfoundation.org/apply-for-grant/assistance/">http://www.fulcrumfoundation.org/apply-for-grant/assistance/</a>) and clicking to the "Apply Now" link. Your application will be submitted completely online to FACTS, who Fulcrum is partnering with to administer its tuition assistance program.

#### Is there a fee to apply?

Yes. It costs \$24 per family (no matter how many students) to apply for a Fulcrum Foundation tuition assistance grant. You will be reimbursed for the full \$24 even if you do not receive an award, but your student must be enrolled in a Catholic school for the 2016-2017 school year.

#### What is FACTS?

FACTS Management Company is part of Nelnet and offers a suite of services to help schools manage tuition, financial needs assessment and enrollment. Fulcrum Foundation is partnering with FACTS to manage the collection and processing of Hossfeld Tuition Assistance (TAP) applications. FACTS is able to efficiently collect and analyze the thousands of applications submitted each year in more detail and much quicker than Fulcrum would ever be able to do on their own.

#### Is the FACTS application process secure?

Yes. All documentation submitted to FACTS is imaged and then destroyed. FACTS is SSAE16 audited, PCI DSS Level 1 validated and Red Flag ready.

#### Does FACTS require a Social Security number or credit check?

No. FACTS does not require a Social Security number to apply nor do they require a credit check as part of the application process.

# I have two children and they attend different Catholic schools. Do I need to complete a separate application for each school?

No. You will only need to fill out one FACTS application for your students. The FACTS application allows you to apply for all students at once no matter what school or what level (elementary or high school).

#### What if I don't file taxes?

That's OK. Families are not disqualified from applying or receiving a grant if they don't have tax documents. The FACTS application contains options for applying without tax documentation. If you have questions about your particular situation, you should contact a FACTS Customer Care Representative at 1-866-441-4637.

#### Where do I send my documentation (tax forms, w-2's)?

Any documentation should be submitted directly to FACTS by uploading it from a computer, tablet or smart phone, faxing it to 1-866-315-9264 or mailing it to:

FACTS Grant and Aid Assessment P.O. Box 82524 Lincoln, NE 68501-2524

#### What is the amount of a Fulcrum tuition assistance grant?

The grant amount for the 2016-2017 academic year is \$1,100 per student in elementary school and \$1,250 per student in high school.

How will I know if I am awarded a Fulcrum Foundation tuition assistance grant? You will receive a letter from Fulcrum with information on the outcome of your grant application in February 2016.

I have not heard whether my student received an award or not. What do I do? First, check the key dates on the tuition assistance web page to see if the award announcement date has passed. If it has, contact your student's school or login to your FACTS account to find out the status of your application.

## I know another family at my school makes much more than I do, but they were granted a scholarship and I wasn't. How can this be?

There are many factors beyond earnings that are considered by the award formula. These include family size, number of children at Catholic schools, age of parent, assets available to the family, etc.

## I have been awarded a Fulcrum Foundation tuition assistance grant. When and how do I get the money?

The grant funds are sent directly to the school your student attends in the fall.

# After receiving an award to attend a particular Catholic school, my student has transferred to a different Catholic school. Can the tuition assistance be transferred to the new school?

Yes, the assistance can be transferred to any Archdiocese of Seattle Catholic school that your student attends. If the transfer occurs during the school year the grant will be prorated at the new school. Please alert the school and Fulcrum of any such change.

#### Who do I contact if I have questions?

For questions about the Fulcrum Foundation or the Hossfeld Tuition Assistance Program (TAP), you may contact Susan Ocoma, Fulcrum's Programs Manager, at 206-748-7988 or <a href="mailto:susan.ocoma@fulcrumfoundation.org">susan.ocoma@fulcrumfoundation.org</a>.

For questions about the application you should contact FACTS directly at 1-866-441-4637 or <a href="https://factsmgt.com/">https://factsmgt.com/</a>.